



Management Service

# CERTIFICATE

The Certification Body  
of TÜV SÜD Management Service GmbH

certifies that



**EGI Foundation / EGI.eu**  
Science Park 140  
1098 XG Amsterdam  
Netherlands

has established and applies  
a Management System for IT-Services.

**The management system implemented to  
plan, implement, monitor and continually improve  
all business processes under responsibility and to deliver  
all IT services covered by the service catalogue of EGI Foundation.**

An audit was performed, Report No. **707067543**.

Proof has been furnished that the requirements  
according to

**ISO/IEC 20000-1:2011**

are fulfilled.

The certificate is valid from **2017-03-07** until **2020-03-06**.

Certificate Registration No.: **12 410 53644 TMS**.

Product Compliance Management  
Munich, 2017-03-08



Deutsche  
Akkreditierungsstelle  
D-ZM-14143-01-08

CERTIFICAT

CERTIFICADO

СЕРТИФИКАТ

認證證書

CERTIFICATE

ZERTIFIKAT