



EGI Foundation  
Science Park 140  
1098 XG Amsterdam  
The Netherlands



EGI Foundation

## **EGI is looking for a Senior Operations Officer, starting date May 2019**

EGI is a federated e-Infrastructure set up to provide advanced computing and data services for research and innovation. It brings together hundreds of data and compute centres in Europe and beyond that, over more than a decade of operation, has been delivering unprecedented data analysis capabilities to more than tens of thousands of researchers from over hundreds virtual organisations covering many scientific disciplines. Our mission is to create and deliver open solutions for science and research infrastructures by federating digital capabilities, resources and expertise between communities and across national boundaries.

The EGI Foundation (also known as EGI.eu) coordinates the EGI Federation on behalf of the participants of the EGI Council: national e-infrastructures and European Intergovernmental Research Organisations (EIROs). The EGI Foundation, headquartered in the Science Park in Amsterdam, is not-for-profit and was established in Amsterdam in 2010 under Dutch law. The team consists of 22 people.

### **Job Summary**

The Senior Operations Officer is part of the EGI Foundation operations team reporting to the Operations Manager.

They are responsible within the operations team for ensuring the EGI Federation delivers quality and trusted services that meet the technical and security requirements of its users, while ensuring its technical infrastructure is always current and deploys state of the art technology.

A Senior Operations Officer is expected to have significant experience and technical depth of activity of EGI's operations activity.

### **Job Purpose & Responsibilities**

- To supervise the status of the EGI Federation global operational services and individual National Grid Initiative (NGI) operational services, identifying issues and contributing to the definition of future service development plans in collaboration with Operations Centre Managers.
- To contribute to the implementation and continual improvement of the EGI Service Management System by contributing as activity member, process manager or in other roles as applicable.
- To participate (and where appropriate, lead) in working groups and tasks forces in the operations area.
- To liaise with EGI technology suppliers following technology issues affecting the EGI Federation, supporting its users and system administrators, and its technical evolution.
- To collaborate with partner digital research infrastructures at European and international level, to effectively support the provisioning distributing computing to international user communities;
- To evolve the EGI Federation operations architecture.

- To contribute to the advancement of EGI Federation services and national operational services by liaising with data centre operators, operations centres and technology providers to lead the technical development, maintenance, testing and deployment of new software products.
- To support new NGIs and computing centres to join the EGI Federation

## Requirements

- 3+ year experience of computing and operations for Distributed Computing Infrastructures and technologies, including Linux system administration, accounting and monitoring, and proven experience in service delivery in these areas.
- Knowledge of solutions and implementation technologies of: high performance computing, high throughput computing, Cloud computing, federated Authentication and Authorization, storage and data management. Experience in service delivery in these areas
- Experience in service management and related best practices and standards (e.g. FitSM, ISO 20K, ISO 9K, ISO 27K, ITIL).
- 3+ year experience in leading large distributed teams.
- Fluent spoken and written English.
- Willingness to travel regularly in and occasionally outside of Europe

## Duration and Salary

- The position is offered for the period of 12 months renewable upon satisfactory performance.
- This is a full-time position based in Amsterdam.
- Remote working opportunities might be considered.

Depending on experience, gross salary will be in the range of €3.560 to €4.912 per month, with additional holiday (8% annual gross) and end of year (5% annual gross) bonuses being paid proportionally to the time employed. Higher salary may be exceptionally considered for applicants with very high profile.

Non-native employees new to the Netherlands may be eligible for a special tax status. There is a company health and pension scheme to which both the employer and employee contribute and 31 days of leave.

## Equal opportunities

The EGI Foundation is committed to creating a diverse environment and is proud to be an equal opportunities employer.

All qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age or veteran status.

## Process and timescale (provisional)

Closing date for applications	28 February 2019 5:00PM
Interviews	11 - 15 March 2019
Short-listing	18 March 2019
Final interviews	21 - 22 March 2019
Expected Starting Date	1 May 2019

### To apply

Please send a cover letter and your CV to [jobs@egi.eu](mailto:jobs@egi.eu)

The interview phase may foresee a practical assignment